

Hello and welcome to the Performance Support Virtual Workshop. My name is Carmel. My name is Charlie. We're peer advisors and students just like you. We'll be your tour guides through this workshop today, along with other ACC staff members. You might be wondering, how did I get here and what's next for me? In today's workshop, we'll go over everything you need to know about what it means to be placed on performance support.

We'll go over strategies and resources for your success. After attending this workshop, you'll be asked to complete a short evaluation. Let's go ahead and get started. First, let's take a deep breath together. If you've been struggling academically and find yourself on performance support, you're not alone. We recognize that there are many factors that can impact your academic success, and there are a variety of ways you can improve your academic performance to earn your credential. Being placed on performance support can take a toll on your confidence and motivation. Fortunately, it doesn't have to signal the end of your college career. Our hope for you today is that you have the space and opportunity to take a step back, reflect on your experiences, and gather the information you need in order to move forward. This workshop is intended to provide you critical information about ACC's academic standing policy, potential outcomes of not meeting ACC's academic standards, the academic improvement process, and finally, ACC resources designed to support your goals, academics, and overall wellbeing. Feel free to pause the workshop to jot down any thoughts, questions or concerns, and take a break at any time. We now turn things over to Marcy. Hi, my name is Marcy and I work in the concurrent enrollment office at ACC.

I'm here to tell you all about ACC's academic policy and how our GPA plays a role in determining academic standing. Whether this is your first time learning about this information or not, having the information will help you understand the specific expectations and requirements set by ACC and the Colorado Community College System or CCCS.

So what is academic standing? Think of it as a set of rules and regulations that ACC and CCCS expects us to follow when it comes to our academic success. Academic standing lets us know about our academic progress and is used to ensure students receive the necessary support and resources to succeed in their studies. It is essential for students to be aware of their academic standing and to take proactive steps to maintain good academic standing or work towards improving their performance. Academic standing applies to all students who have completed nine or more total credits at ACC.

At the end of each semester, after the grading deadline has passed, our records and enrollment services team reviews everyone's GPAs to determine academic standing. GPA stands for grade point average and is a point system based on the grades we receive and on the number of credits we've attempted while at ACC.

Courses taken elsewhere and transferred in do not apply.

At ACC GPA calculation is based on all courses numbered 1000 or above.

Classes numbered below 1000 are not counted in our GPA calculation.

These are classes that start with a zero, such as English 0094, math 0250, math 0341, and so on. Even though college preparatory courses are not used to determine academic standing, it's still very important to do well in these courses. The grades we receive in these courses can affect financial aid eligibility as well as eligibility for other programs and transfer opportunities.

Ideally, no matter what the class, you'll want to do your best. When it comes to academic standing, there are two different types of GPA considered term GPA or TGPA

only includes the grade point average for one semester or term while cumulative GPA or CGPA includes a grade point average from all the semesters that we've attended at ACC.

Now, there are plenty of free GPA calculators that you can find online, net, but ACC has already done the work for you.

such as GPAcalculator. You can view your unofficial transcript to view your entire academic history, or you can access your degreecheck.

Both can be found by logging into myACC. Once you've accessed your degreecheck, you'll be able to view your overall or cumulative GPA under the degree progress section. Members of your success team can help you better understand your GPA and help you understand your options.

Feel free to pause the video to view your degreecheck, and resume when you are ready. Academic standing works like a traffic light where green means go. Yellow means slow down, and red means stop. Good academic standing is when a student has a cumulative GPA that is equal or 0 for all classes taken while at ACC.

above a 2. Good standing is represented by the color Green. Students can continue or go into the next semester without restriction, even when in good academic standing. You should continue using any resources and student supports to stay on track. Performance support is when a student has a cumulative GPA that is below a 0 for all completed courses.

2. When a student is placed on performance support, a hold is placed on their account and students are required to go through the performance support workshop like we are all doing today.

So here's the deal. When we're on performance support, it's not meant to be a punishment or anything like that. Instead, think of it as a gentle reminder that the staff and faculty at ACC are here to support you. It's a way for us to say, We care about you and we want to see you succeed. Performance support is represented by the color yellow for slow down. It's a chance for you to take a step back, reflect and develop a plan to improve your academic performance. So take this time to reach out, ask questions, and work closely with your professors and advisors. As you improve your CGPA, you may find yourself back in good academic standing.

Alternatively, you could move from performance support to performance improving.

Performance improving simply means that your academics are improving, but we still have a little work to do. We're still in that yellow area. You've earned a term GPA of at least 2.0 for all classes completed during the 0 yet, and that's okay.

semester, but your cumulative GPA hasn't reached a 2. It may take several semesters to return to good academic standing. Don't get discouraged.

As long as your term GPA is a 2.0 or better, you'll be able to continue taking courses at ACC.

Now, let's be real for a moment. Should your term GPA be less than a 2.0 within a single semester, you'll be placed on academic suspension and will be dismissed from ACC for one semester.

In this moment, students are asked to stop and take a break from their studies. Should you find yourself in this position, reach out to your advisor right away and work on next steps. For more information about academic standing, access the

current catalog, which can be found on the Arapahoe Community College website. Now, I know that was a lot of information, so let's take a moment here to review. Academic standing is based on both our term GPA and cumulative GPA good academic standing requires a cumulative GPA of a 2.0 or higher in the semesters to come. You'll want to strive for a 2.0 or higher until your CGPA has reached at least a 2.0. Keep in mind that even when you return to good academic standing, it is still important to use the resources and supports ACC has to offer.

We'll discuss those later in the workshop. Thanks, Marcy.

Now that we have reviewed ACC's Academic Standing policy, let's go over the potential outcomes of not meeting those standards.

Hi, my name is Kristie and I work in academic advising. Though individual circumstances vary, it is important to know about any potential outcomes so you can make informed decisions about your academic journey.

Remember, you are not alone in all of this. Your success team is here to help guide you through any of these situations and to develop a plan for improving your academic standing. Not meeting academic standards can affect a student's eligibility for certain types of financial aid or scholarships. To be eligible for federal and state funds, a student must be making satisfactory academic progress. Satisfactory academic progress or SAP consists of three criteria cumulative GPA, course completion rate and a maximum timeframe.

Additionally, CCCS requires that students pass at least one course each semester.

Whether you are receiving financial aid, it is essential to know where you stand. To check your eligibility for financial aid, log into your myACC account and go to the financial aid award icon on the dashboard.

From there, go to view your status and then choose the appropriate school year from the dropdown menu and click submit.

Next to satisfactory academic progress, you'll be able to view your status.

satisfactory academic progress, you'll be able to view your status. Feel free to pause this video to log onto your myACC account to review your financial aid eligibility status and resume when you are ready. If you find that you are ineligible for financial aid now or in the future, you may be asking yourself, now what?

you may be asking yourself, now what? We at ACC understand how losing financial aid can make it difficult or impossible for some students to finish their degrees.

However, you can become re eligible for financial aid by appealing. The Ineligible for financial aid appeal provides an opportunity for students to explain the extenuating circumstances that impacted their success. The appeal allows for students to present additional information or documentation that may not have been considered during the regular financial aid evaluation process. To understand your eligibility for financial aid or for more information about the SAP appeal process, contact the financial aid office directly. As part of the academic improvement process. You may find yourself repeating previously failed courses or adjusting your course load. It is important now more than ever to review your current course schedule and make any changes if necessary. Making changes to your course load or repeating courses is a normal and sometimes necessary part of the academic improvement process.

However, it can extend your time to graduation. It is essential to work closely

with your success team to develop a plan that minimizes the impact on your graduation timeline. Open communication and careful planning can help you stay on track and navigate any obstacles you encounter. And again, at the end of the day, if you do not achieve a term GPA of at least a 2.0 while on performance support, perform or performance improving, you will be dismissed from ACC and will be asked to sit out for one semester.

But even that doesn't mean it's the end of your story.

You have choices. You have a right to appeal and to explain your situation if you wish to continue into the next semester.

Otherwise, you can choose to sit out the required time and return to ACC after the suspension period. We encourage you to use that time to reflect on and resolve any challenges that may have impacted your success. Stay connected with your success team during this time as well so that you don't lose momentum.

To understand next steps for appealing your suspension, contact the advising office directly.

Now, I know talking about all the what ifs can be a little discouraging, but I challenge you to shift your mindset.

but I challenge you to shift your mindset. Don't ask, what if I fail?

Instead ask, how can I succeed? When you set out with doubts and ask, 0?

what if I don't get a term GPA of 2. What if I lose financial aid?

What if I lose financial aid? You are limiting your ability to be creative, to find solutions, and to practice resiliency.

If you ask, how can I achieve my goals? How can I be actively involved in improving my academics? You are empowering yourself to succeed.

You are opening yourself to the process, the academic improvement process. Great segue, Kristie.

Hi, my name is Megan and I work in the academic advising. Now that we have more information about ACC's academic standing policy and understand potential outcomes of not meeting ACC's academic standards, let's explore ways you can return to good standing.

In this next section, we will go over the academic improvement process. The academic improvement process is designed to lay out specific steps you can take to return to good academic standing. Watching this video is the first step of that process. It may also involve adjusting your current course schedule if necessary. The academic improvement process involves thinking about your previous semester and assessing your situation to identify any challenges you may have experienced, whether that be academically or personally.

Most importantly, the academic improvement process involves strengthening your education with ACC resources and supports.

To help address the challenges that you previously experienced.

Though the academic improvement process, you'll want to take some time to review your course schedule, consider how your past course schedule may have contributed to your academic progress, and standing identifying any potential challenges or

areas for improvement can help you make informed decisions to get back on track. Building a course schedule that works for you is an active step you can take now.

When reflecting on your past schedule, consider your course load.

How many credit hours did you take? In college, a credit hour measures the time spent in a class each week.

For example, a three credit course like English or psychology meets for about three hours per week.

You will also want to factor in things like reading, doing homework, studying and completing projects.

Keeping that in mind, you are now looking at about eight and a half to nine and a half total hours per week for one three credit course. You will also want to consider the course duration, meaning how many weeks the class is. Each class has a different workload depending on the duration of the course. Accelerated or late start courses will cover the same amount of content, but in a shorter amount of time. These courses will require more in and outside of class time, which can make it difficult if you have other time commitments or are taking a full-time course load, which is 12 or more credit hours per semester.

Now, we understand that you may need to be a full-time student for financial aid or other benefit purposes. If that is the case, work with your advisor to discover strategies for success.

In addition to considering how many courses to take, as well as the course duration, you'll want to consider how you learn best. If you thrive in face-to-face interactions and benefit from immediate feedback from instructors and peers.

In-person courses may be more suitable. On the other hand, if you prefer self-paced learning and can stay disciplined with online study, online courses might be a better fit.

Whatever the case may be, work with your success team to determine which format works best for how you learn.

ACC offers several course formats such as on campus, in person, online, remote, and hybrid amongst several others. When building your course schedule, you'll want to determine which courses you may need to retake. The good news is repeating a failed course can improve your GPA.

When you repeat a course, the highest grade you earn will be used in your GPA calculation and the old grade will be excluded from your cumulative GPA calculation.

When repeating courses. It is important to consider whether the course is required for your current degree program. Keep in mind that financial aid will only pay for courses that count towards your degree. Taking courses that are not required for your degree can also impact time to graduation and completion. The other consideration may be whether the course is a prerequisite for another required course.

If so, you must retake the course with the passing grade in order to move forward. Let's recap.

Again. It is important to strive for a 2.0 GPA in each semester, which means achieving a passing grade of C or better in each course you take. Consider how

your past courses may have contributed to your academic progress and standing. You'll want to consider the course load course duration and course modality. When building a schedule that works best for you through the academic improvement process, you may find that you need to repeat previously failed courses, and that is totally okay because good news repeating courses can improve your GPA.

Finally, don't get discouraged as it may take several semesters to return to good academic standing.

Now, let's focus on another important part of the academic improvement process, which is assessing the situation.

More specifically, your situation. Congratulations.

We are now about halfway through the workshop. Before diving into this next portion of this workshop, let's all take another deep breath together. Feel free to pause the video if you need to take a break and return when ready. At ACC, we understand that success does not always follow a predictable path.

We also know that college students have complicated lives and that personal financial health and family issues may have had an impact on your academics. Our goal is to help you identify the factors that are relevant to you and to help you address them.

Let's start by assessing the situation, your situation. This might be a good time to jot down some personal notes or reflections, so please pause the workshop as needed. Pay attention to any thoughts or feelings that may surface how you answer. the following questions will help you identify what resources and forms of support will be the most appropriate for you to use in the coming semester and throughout your time here at ACC. First, let's think about your goals and motivation. When the courses you're taking don't align with your interests. it can make it difficult to find the motivation to push through when things get tough.

Are you unsure about your choice in major or even career? Did you find that your course schedule conflicted with your other commitments? Perhaps you're thinking that ACC may not be the place for you.

Perhaps you're thinking that ACC may not be the place for you. Take some time to think about your goals and motivation and write down any thoughts that you have. Pause the video while you consider these questions and resume the video when ready. Now, let's think about any academic challenges you may have had. How did you feel when you started college? Did you feel prepared? Do you need help with establishing good study habits? Maybe you found that you struggled with test anxiety. How often did you communicate with your instructors? Were you comfortable reaching out for help? Did you have learning disabilities or differences or suspect that you might think about how well you manage your time commitments and any potential conflicts with school and other obligations? Do you struggle with procrastination?

Do you struggle with procrastination? Do you have reliable access to technology? Pause and take some time to think and jot down any thoughts about your academic challenges. Pause this slide while you consider these questions and resume the video when ready. For some students, the challenges with completing courses successfully are greatly affected by unexpected circumstances or personal issues outside of school and coursework. Maybe your semester was affected by new or existing health issues for you personally or within your friends or family. This might even include dealing with substance abuse issues.

In other cases, you may have had disruptions within your close relationships, divorce, death, loss of relationship, or abuse may be some examples of disruptive

relationships.

Some students experience extreme anxiety, loneliness, or depression that affects their ability to complete coursework. Others have significant financial stress through the loss of a job, food insecurity or a loss of housing. If you experienced any of these things to any degree, consider how you supported your mental health and wellbeing in your previous semester and make some notes. Pause this slide while you consider these questions and resume the video when ready. Of course we know that there may be other challenges that we did not mention. Those are equally as important. Take a moment to jot down any remaining thoughts. Pause if you need. Now that you have the time to reflect on your situation, remember that you are not alone. It is common for many students to struggle for various reasons. It is a part of the growing process when we experience obstacles, setbacks, and even failure, and then work to overcome these things. You don't have to do this by yourself, so let's take a look at your support system and the resources that you have at ACC. Throughout this workshop, we've talked about your success team, so what is that and who are they? A success team refers to a group of individuals dedicated to supporting your academic and personal success.

To view who is on your success team, log onto Navigate and go to the appointment section to view My Team.

Scan the QR code on the screen to go to Navigate. Based on the responses you made when evaluating your situation, you'll want to take note of which supports and resources will be most beneficial for you. Feel free to pause the video at any time to take a screenshot or take down information you may need. You'll also be given a list of these supports at the end of our workshop that you can refer to at any time. Clarifying your goals can improve your motivation to succeed. My name is Maria and I work in TRIO Student Support Services. If you need guidance on your career college major and or class schedule, this section will point you to resources and services designed to help you stay on track. You've probably met with your academic advisor at least once since starting at ACC. Your advisor can help you pick classes each semester and build a schedule that works for you. They can also help you as you work to improve your GPA find resources on campus and provide tips to help you get back on track with your degree and financial aid. Your advisor can also make recommendations on how to handle tough situations that may occur within the classroom. Your advisor is here to help you. If you don't know where to start to get back on track, start with your advisor. Here's the contact information for academic advising. Pause the video to take a screenshot if you would like to contact the advising team after the presentation is over. You can also scan the QR code for a direct link to the academic advising website. If your goal after ACC is to continue on to a bachelor's degree, you will want to connect with our transfer services team. The transfer services team can help determine which schools align with your goals and will help you understand the transfer process. They will also help you determine if you're on track to transfer or recommend ways to improve your GPA, especially if you're considering transferring to a school that has certain GPA requirements.

requirements. But what if you transferred to ACC? If you're having a difficult time adjusting after transferring to ACC, work with our transfer services team to get connected and to develop a plan for success. Here's the contact information for transfer services. Pause the video to take a screenshot if you would like to contact the transfer services team after the presentation is over. You can also scan the QR code for a direct link to the transfer services website. Chances are you're in college because you are wanting to get a good job so you can enjoy the work you do and make money for your lifestyle. But did you know that having a clear job goal can help you be successful in college?

college? When you meet with career services, they can help you reevaluate your

current major to make sure it aligns with your career goal. Our career services team will help you learn more about your interests, skills, and strengths. They can help you develop a resume and learn how to interview well so you can get on your way to a career you want. Here's the contact information for Career services. Pause the video to take a screenshot if you would like to contact the career services team after the presentation is over. You can also scan the QR code for a direct link to the Career Services website.

You can also scan the QR code for a direct link to the Career Services website. What does success look like for you?

What does success look like for you? Let us help you with that Vision. Success Coaches can help you create achievable goals, build skills like time management so you can better balance work and school and make an academic plan that will help keep you on track to graduation. Whether you're a first year student or part of programs such as Comeback Connect and Complete or Career Forward, you may have a success coach on your success team in navigate.

Consider scheduling an appointment through Navigate today.

TRIO provides comprehensive support services for students who have documented disabilities, are low income or are first generation.

If you meet one of those qualifications, you can apply to receive all the extra help you need with advising, career exploration, financial aid, and tutoring to be successful in college. Our team of dedicated TRIO Student Support Services staff is here to help you every step of the way.

Interested in joining TRIO? For more information about eligibility and to apply, visit the TRIO webpage. Here's the contact information for TRIO Student Support Services.

Pause the video to take a screenshot if you would like to contact this resource after the presentation is over. You can also scan the QR code for a direct link to the TRIO website.

Build a community through student life activities. Student Life provides opportunities to connect with fellow students, build friendships, and engage in a sense of community on campus. It helps students feel more connected and involved in college life, reducing feelings of isolation and promoting a positive social experience. Our Student Life team can connect you with various clubs and organizations Through these clubs and organizations, you can build or strengthen your skills and get connected with ACC in a meaningful way.

Feel free to pause the video to take a screenshot if you would like to connect with the Student Life team after the presentation is over. Scan the QR code for a direct link to their website to discover a list of clubs and organizations.

Don't see a club that matches your interests? Reach out to discover how you can start a club at ACC. Hi, my name is Noah.

As a student at ACC, I've learned how important it's to support your academics with ACC's wonderful and free resources. If you identified academic challenges as something you've experienced in the past, this section will point you to resources and services to help you develop and improve your academic skills. Tutoring and learning resources is perhaps the most direct resources you can use to grow your academic skills. The tutors are available at Littleton campus and Sturm collaboration campus, Art and Design Center, and virtually for many subjects.



The tutors at ACC will provide you personalized guidance and can offer valuable study tips and techniques that are tailored towards your learning style.

Through the tutoring and learning resources center, you can receive the help you need as you work through papers, homework, assignments, and even connect with your peers outside of classrooms to bounce ideas around.

In-person tutoring is all drop in base, no need for an appointment.

For virtual appointments via Zoom, please use Navigate and schedule a private appointment.

Maybe you find yourself struggling with balancing school, work and life responsibilities, making it hard to take the time to dedicate to school. Maybe you find yourself procrastinating on a regular basis. Maybe you worked really hard and just didn't get the payoff you were looking for and you are not sure what you're doing wrong. We understand that these skills involve time management. Studying and test taking skills can take time to develop and sometimes you need guidance along the way.

Fortunately, workshops are offered at the Littleton campus. Castle Rock Campus and tutoring and learning resources can provide individual coaching by request.

Here's the contact information of tutoring and learning resources. Pause the video to take a screenshot if you would like to connect with tutoring and learning resources team after the presentation is over. Scan a QR code for a direct link to the tutoring and learning resources website. Disability Access Services or DAS is another fantastic resource at ACC.

It can help support you academically. DAS has attended to support students with disabilities by working with you to create a individualized accommodation plan for your classes. Common accommodations may include extended time on tests, alternate formats for assign submissions, use of speech to text, or text to speech technology, sign language, interpretations, and much more. DAS is more than happy to work with you no matter your previous experiences.

If you had an IEP or 504 plan in high school, if you experienced impairments in life, but do not have a documented diagnosis, if you haven't used any accommodations for your disabilities before and want to now, or if you weren't disabled before and recently received a diagnosis, consider reaching out to DAS for support.

Please note that if you have a disability or disabilities, you are not required to use the accommodations and you could change your mind at any point about the accommodations that you use. Consistent communication and self-advocacy are both key skills to ensure you receive the support you need through DAS. Here's the contact information for DAS.

Pause the video to take a screenshot if you would like to contact disability access services after the presentation is over. scan the QR code for the direct link for the DAS website.

At ACC, we know that personal financial health and family concerns may have had an impact on your academics. Hi, my name is Bridget and I work as a success coach in the admissions office. ACC offers several resources to help address these concerns, support your whole person, and enable you to fully participate in the learning process. We understand that money is always a big concern for students, so let's begin with financial supports that are at ACC to help you. If you've identified financial stress, loss of a job, housing, or food insecurity as

obstacles you've experienced, you'll want to pay close attention to the information in this section. Paying for college can be a challenge. You can apply for financial aid each year to help you pay for school expenses. If you learn that you are an eligible for financial aid, reach out to the financial aid team to learn more about the appeal process. If your financial situation changes from what was reported on your FAFSA or you experience a sudden change in income, you can provide updated information to see if you qualify for additional aid. Even if you did not qualify for aid in the past, we recommend completing a FAFSA so that you can explore other opportunities ACC may have to offer. Our financial aid team can provide financial resources so that paying for college doesn't have to be a barrier to your success. Meet with a financial aid team member for more information about how to get help paying for college. Here's the contact information for financial aid. Pause the video to take a screenshot if you would like to contact the financial aid team after the presentation is over. Scan the QR code for a direct link to the financial aid website.

Beyond paying for school, ACC can connect you with resources that help you and your personal life outside of college. Contact our Dean of students office to get more information about resources to help with homelessness, food insecurity, childcare, transportation, technology, and any other financial hardships. Our Dean of Students case managers care about you as a person and there are many resources they can connect you with outside of ACC that can help you better balance college and life. Was your previous semester disrupted by circumstances outside of your control? You may want to consider filing an extenuating circumstances appeal for tuition credit, a serious medical condition, death of a loved one or natural disaster are examples of situations where an appeal may be warranted. Documentation of the circumstance will be required and classes must have received a failing grade or been withdrawn from to qualify for additional questions regarding this appeal process.

Contact the Dean of Student's office. If you experienced mental or physical health difficulties in your previous semester, there are free supports available to you whether temporarily or long term. Many students face psychological or emotional challenges that impact their academic performance, such as anxiety, depression, stress, or low self-esteem. ACC offers free confidential mental health counseling sessions through our Dean of Students Office.

College can be stressful with the pressure to perform well, manage time and handle multiple responsibilities.

well, manage time and handle multiple responsibilities. Through our counseling services, you may explore healthy coping skills, stress management techniques and resilience, enabling you to navigate academic challenges more effectively. You can meet with any of our counselors in person, virtually or over the phone. Did you know?

Did you know? ACC has partnered with Better Mind to offer virtual counseling as well? Here's the contact information for ACC's Mental Health Counseling Services.

Pause the video to take a screenshot if you would like to contact this resource after the presentation is over. Scan the QR code for a direct link to the counseling website.

Scan the QR code for a direct link to the counseling website. Our fitness center and the staff can help strengthen the connection between your mental and physical wellbeing. Exercise is known to have positive effects on mental health. It can reduce stress, anxiety, and depression, improving mood and overall mental wellbeing. College life can be stressful and the fitness center offers a healthy outlet to cope with academic and personal pressures. Did you know?

Did you know? ACC has partnered with Studio Sweat on Demand to offer free virtual fitness programs? More information about the fitness center and about Studio Sweat on demand can be found by scanning the QR code. Thanks everyone for letting us know about all of ACC's great resources.

I feel more prepared for the semester ahead. Me too. I'm definitely going to reach out to my success team after the workshop. By taking advantage of these resources and support systems, you can confidently tackle the challenges you may have faced and you can become an active participant in the academic improvement process. It is our hope that you have identified one or more services to use throughout your time here at ACC. We understand the courage it takes to ask for help and encourage you to connect with any of the staff or support services mentioned in this workshop. The benefits of using support services are as follows. You can receive individual attention and support to develop a plan for success. You will also learn about and receive financial support. You'll develop or strengthen essential skills for academic success and you'll get to build community. We encourage you to get connected today. Didn't have time to take notes during the workshop or need to come back to this video at a later time? You will be able to download this PowerPoint and the video transcript as well as a list of resources and more from our academic improvement webpage. Keep in mind that even when you return to good academic status, you should continue to lean on your success team. You'll still reap the benefits of using ACC resources and supports for semesters to come. Now it's your turn. Complete the Performance Support Workshop form and tell us about the challenges you've had. Once you've completed the form, your hold will be removed within two business days. Additionally, a member of your success team will reach out to you with specific resources to help you this semester. Don't forget, you can download this presentation as well as the video transcript. You'll also be able to download our resource reference sheet with all of the amazing supports mentioned in this workshop.

I feel more prepared for the semester ahead. Me too. I'm definitely going to reach out to my success team after the workshop. By taking advantage of these resources and support systems, you can confidently tackle the challenges you may have faced and you can become an active participant in the academic improvement process. It is our hope that you have identified one or more services to use throughout your time here at ACC. We understand the courage it takes to ask for help and encourage you to connect with any of the staff or support services mentioned in this workshop. The benefits of using support services are as follows. You can receive individual attention and support to develop a plan for success. You will also learn about and receive financial support. You'll develop or strengthen essential skills for academic success and you'll get to build community. We encourage you to get connected today. Didn't have time to take notes during the workshop or need to come back to this video at a later time? You will be able to download this PowerPoint and the video transcript as well as a list of resources and more from our academic improvement webpage. Keep in mind that even when you return to good academic status, you should continue to lean on your success team. You'll still reap the benefits of using ACC resources and supports for semesters to come. Now it's your turn. Complete the Performance Support Workshop form and tell us about the challenges you've had. Once you've completed the form, your hold will be removed within two business days. Additionally, a member of your success team will reach out to you with specific resources to help you this semester. Don't forget, you can download this presentation as well as the video transcript. You'll also be able to download our resource reference sheet with all of the amazing supports mentioned in this workshop. We thank you for your time and are excited to see how you move mountains.