

In an emergency, the first people to answer a 911 call for help are Emergency Dispatchers. Seconds after receiving an emergency call, these well-trained, highly professional individuals react to send the appropriate type and number of emergency services units in response to calls for assistance. They also monitor the activity of emergency services personnel at the scene. Emergency Dispatchers work in a variety of settings, ranging from police and fire stations to hospitals or centralized communication centers.

Communication skills and the ability to work under pressure are important personal qualities for dispatchers. At the end of this program, students will be prepared to take the national certification test.

Students may complete this 17 credit program in one semester or attend part-time. A majority of the coursework may be completed online. Students will spend time in the classroom practicing their skills in the state-of-the-art emergency dispatch simulation lab. For more information, please contact the Criminal Justice Department at 303.797.5980.

Required Courses	Credits	Pre or Co Reqs Rqd	Course Availability		
			Fall	Spr	Sum
<b>Required Courses</b>					
• CRJ 110 - Introduction to Criminal Justice: SS3*	3	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
• CRJ 125 - Policing Systems*	3	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
• CRJ 201 - Emergency Dispatching*	5	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
• CRJ 257 - Victimology*	3	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
• PSY 116 - Stress Management*	3	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>



### Pre-Requisites, Co-Requisites, and Recommendations (grade C or better required)

Where requirements are listed as course categories (e.g. Electives, Arts/Humanities) rather than as specific courses, please note that depending upon course choice, pre-requisites may be required.

### Notes

- \*This course requires college level readiness as measured by Accuplacer, ACT, or SAT scores; approved high school course work that is less than five years old; or successful completion of appropriate college-readiness course.
- Course availability is subject to change.
- Recommended courses may be listed above for certain electives; consult with the Academic Advising Office ([advising@arapahoe.edu](mailto:advising@arapahoe.edu) or 303.797.5664) for additional elective recommendations.
- Refer to 19/20 catalog for specific requirements and important information about this certificate.

### Graduation Requirements

- To graduate, students must apply for graduation (form available at [www.arapahoe.edu/departments-and-programs/graduation](http://www.arapahoe.edu/departments-and-programs/graduation)) by the deadline and meet all degree requirements.



17 Credits

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RECOMMENDED COURSE SEQUENCE FULL-TIME TRACK

Year 1: Fall	Credits	Course
	3	CRJ 110 - Introduction to Criminal Justice: SS3
	3	CRJ 125 - Policing Systems
	5	CRJ 201 - Emergency Dispatching
	3	CRJ 257 - Victimology
	3	PSY 116 - Stress Management

RECOMMENDED COURSE SEQUENCE PART-TIME TRACK

Year 1: Fall	Credits	Course
	3	CRJ 110 - Introduction to Criminal Justice: SS3
	3	CRJ 125 - Policing Systems
	3	CRJ 257 - Victimology
Year 1: Spring	Credits	Course
	5	CRJ 201 - Emergency Dispatching
	3	PSY 116 - Stress Management