

**CENTER FOR ACADEMIC RESOURCES
DISABILITY SERVICES
Case Manager: Shelly Gray Linda Heesch**

		<u>5 Agree</u>				<u>1 Disagree</u>
1.	My appointment was scheduled within (14) business days.	5	4	3	2	1
2.	The front desk staff was respectful and helpful.	5	4	3	2	1
3.	Disability documentation requirements were made clear to me.	5	4	3	2	1
4.	The process of requesting and receiving my accommodations was effective and efficient.	5	4	3	2	1
5.	My case manager was professional and personable.	5	4	3	2	1
6.	My case manager was a knowledgeable resource.	5	4	3	2	1

**CENTER FOR ACADEMIC RESOURCES
DISABILITY SERVICES
Case Manager: Shelly Gray Linda Heesch**

		<u>5 Agree</u>				<u>1 Disagree</u>
1.	My appointment was scheduled within (14) business days.	5	4	3	2	1
2.	The front desk staff was respectful and helpful.	5	4	3	2	1
3.	Disability documentation requirements were made clear to me.	5	4	3	2	1
4.	The process of requesting and receiving my accommodations was effective and efficient.	5	4	3	2	1
5.	My case manager was professional and personable.	5	4	3	2	1
6.	My case manager was a knowledgeable resource.	5	4	3	2	1